

2025



DIRECTORS' REPORT



PREPARED BY GAVIN GOVENDER

LONEHILL RESIDENTS
ASSOCIATION NPC
1996/014689/08

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OUR LEADERSHIP TEAM



GAVIN GOVENDER
NON-EXECUTIVE DIRECTOR



SEMBA COLLIER
NON-EXECUTIVE DIRECTOR



CHARMAINE MPHAHLELE
NON-EXECUTIVE DIRECTOR



TERRY STAVROU
NON-EXECUTIVE DIRECTOR



JASIEL SVINURAI
NON-EXECUTIVE DIRECTOR



DUSTINE TOBLER
NON-EXECUTIVE DIRECTOR



MALCOLM LARSEN
COMPANY SECRETARY



KEITH RAMPTON
GENERAL MANAGER

COUNCILLORS



VINO REDDY
WARD 93 COUNCILLOR



DAVID FOLEY
WARD 94 COUNCILLOR

DIRECTORS' REPORT 2025

PREPARED BY **GAVIN GOVENDER** (NON-EXECUTIVE DIRECTOR)

Dear Fellow Residents,

It is both a privilege and a deeply humbling responsibility to write to you on behalf of the Lonehill Residents Association Board. The last year has been a particularly challenging period for the Board, starting off 2025 with the resignation of our previous Chairperson, Linsey Dyer. Linsey, has been a pillar to the Board, providing deep insight and valuable intellect and institutional knowledge that spanned over a decade serving our Lonehill Community. Many of the successes we celebrate today bear the hallmark of her stewardship. We thank Linsey for her contributions over the years and wish her well in her endeavours.

Following Linsey's resignation, we also had to navigate around the profound loss that our community has endured with the passing of our former Chairperson, Mmatu Mzaidume. Mmatu served this Association with vision, dedication, and unwavering commitment. His passion and vision for Lonehill was evident in every initiative he led or was involved in – from enhancing our safety and security structures, to fostering the spirit of community that makes Lonehill more than just a suburb, but a true home. Lonehill has lost a true leader and friend, whom we will all miss very dearly.

As I reflect on the contribution of these tremendous human beings, it is fitting that we continue to uphold and build upon their legacy of

maintaining Lonehill as the sought after community to live in. Looking towards the future, I am mindful that the current Board inherit not just a position, but a responsibility towards our community. Our roles, together with that of this Association, is to build on the strong foundation laid before us – ensuring Lonehill continues to be a safe, vibrant, and inclusive community for all residents.

Over the past year, despite the challenges, we have continued to see progress in areas such as security initiatives, environmental management, community events, and the upkeep of our shared spaces. These are not small achievements, and they reflect the collective effort of the committee, our partners, and above all, you – the residents of Lonehill – who give of your time, energy, and resources to sustain our vision.

As we move forward, our priorities will remain focused on:

- Strengthening the safety and security of our community,
- Preserving and enhancing our parks, greenbelts, and shared spaces,
- Maintaining effective communication and transparency with residents, and
- Building a sense of belonging that ensures every resident feels proud to call Lonehill home.



I am reminded of Mmatu's story he shared in last year's message about the spirit of community. Like his proverbial story, "Individually, you are like the single sticks—easily broken. But together, you are unbreakable. If you continue to stand alone, you will fall. But if you come together, you will thrive." The Lonehill Residents Association exists for you, the residents, and its success depends on your continued participation and support. I encourage each of you to remain engaged, to volunteer where possible, and to hold us accountable as we work together for the betterment of our community.

In closing, let us honour Mmatu not only with words, but by ensuring that the values he embodied – service, unity, and community spirit – continue to guide us in the years ahead. Together, we will keep Lonehill strong.



“Individually, you are like the single sticks—easily broken. But **together, you are unbreakable**. If you continue to stand alone, you will fall. But if you come together, you will thrive. – **Mmatu Mzaidume**”

FINANCIAL OVERVIEW

PREPARED BY **GAVIN GOVENDER** (NON-EXECUTIVE DIRECTOR)

Summary **Financial Performance** for year ending **31 March 2025**

INTRODUCTION

The operating landscape for the LRA in the reporting period is defined by economic fragility, service delivery pressures, and evolving fiscal realities both provincially and nationally. Whilst we have observed a reprieve on loadshedding, water supply disruptions and degrading municipal infrastructure continue to strain public services and quality of life. The global economy has also created a level of uncertainty following the unprecedented domestic and global policy announcements made by the US. Additionally, the conflicts in Ukraine and the Middle East continue to drive geopolitical tensions. Whilst outside the mandate of the LRA, these global issues have a profound impact on the consumer and our surroundings. Business and consumer confidence remains fragile, and there remains a significant amount of tension within the government of national unity. This was evidenced earlier in the year by two failed attempts to agree a national budget.

Amid this challenging environment, we are also exposed to internal threats because of the socio-economic environment. The Security of the Greater Lonehill Area, therefore, remains the paramount focal point for the LRA and its strategy. We have also observed several competing private security companies active in Lonehill, making the task of the LRA even more challenging over the past few years. The LRA,

however, remains at the center of assisting residents and local councillors with community security challenges. As a non-profit organisation, the LRA attributes its relevance and performance to the LRA staff, its partners, and the Lonehill community. The LRA continues to be an organisation delivering value to the community while safeguarding the community's assets.

It is therefore pleasing to note that in the 2024/2025 period the LRA reported a post-tax profit of R132 208. This follows a loss of R434 175 in the prior year following the accelerated depreciation charges relating to the solar installation. This resulted in a 4.6% reduction in operating expenses from R8.02m in 2023/2024 to R7.65m in 2024/2025.

REVENUE

Security Services continue to be the primary contributor of revenue resulting in a 5.8% growth year on year (yoy). We continue to prioritise this revenue stream and are always actively seeking to enhance the services and measures we have in place as demonstrated through the rollout of the CCTV camera system with analytics capabilities. We continue to also see a positive uptake in the fire contracts yoy with a 169% increase in additional income received. This has largely been attributed to the bundling of services initiated in the prior year which is now bearing fruit.



We urge residents to continue supporting this initiative as the team do a fantastic job at maintaining the beauty within and around the greater Lonehill.

Other key highlights in the reporting period include revenue generated by other income which continues to increase yoy. These include donations and income generated through LRA coordinated events. These events remain an integral part in distinguishing Lonehill as a truly diverse and inclusive community from our surrounding suburbs. Whilst we are a non-profit organisation, we remain observant to the needs of our community and continue to look for sustainable and diverse revenue streams to support the LRA in delivering on its mandate. We are being intentional around the capabilities we seek at Board level to enable this strategy and look forward to the contribution of skills within our community.

COST MANAGEMENT

Effective cost management is an ongoing priority for the LRA. The LRA, therefore, takes calculated decisions when undertaking any investment spend and this has largely led to the 4.6% reduction in operating expenses for the reporting period. In saying this, we saw the positive impact of undertaking the solar project in the prior year with savings achieved on diesel spend originally budgeted for the generator. Fuel costs have also been lower due to the late rains; however,

we saw a material increase in repairs and maintenance costs due to required maintenance on equipment being undertaken in the year.

Employee costs remain the largest contributor of operating expenses accounting for 73% of total operating expenses. Yoy this cost has risen by 4.06% but remains below our revenue growth of 5.8%. One of the greatest benefits our residents receive is entrenched in the fact that the majority of our LRA staff are also concerned residents of Lonehill. They are at the forefront of our community and actively engage across a multitude of platforms and networks. It is therefore critical for us to invest in maintaining a well-motivated and engaged team. As part of delivering on this proposition, and in line with the overall performance for the year, staff have been awarded with both an increase and a 13th cheque for the reporting period which is included in the employee costs.

FINANCIAL POSITION

The LRA delivered an improved financial performance for the 12 months to 31 March 2025 when compared with the 12 months to 31 March 2024 (prior period). This is reflected in the improved cash position and marginal increase in retained earnings following the profit achieved. The LRA has continued to maintain a strong Balance Sheet and healthy liquidity position. This is largely due to the exceptional collections' efforts of the Finance team and diligent residents who honour their obligations. It is through these efforts that the LRA can deliver on their services.

As part of ongoing efforts to achieve sustainable growth, one of the key strategic initiatives undertaken has been to introduce a contract management system. This system will support the LRA's broader Customer Relationship Management (CRM) capabilities, thereby, allowing the LRA to improve our service offering while reducing operating expenses where possible.

On behalf of the Board, I would like to express my gratitude to all our LRA staff for their ongoing commitment and unwavering support this past year. Thank you to all our residents and members who continue to entrust the LRA with serving their security and social needs. We also appreciate the support from the Lonehill and broader business community, ward councillors and our other service providers and stakeholders. As the LRA, we will continue to play our role in the community and society as we fulfil our purpose of using our skills and expertise to do good.



“One of our accomplishments over this period is the **formation of a Leeuwkop Prison group**... ensuring we are all updated in real time, to respond efficiently. – **Kim Kullmann**”



INTRODUCING OUR NEW DIRECTORS

The Lonehill Residents Association is pleased to announce the addition of five new board members. We're excited to introduce them to the community and look forward to the positive contributions they will bring to our association.



Semba Collier is eager to serve as a Director on the Lonehill Residents Association Board, bringing extensive

experience in finance, communications, and project management. Holding an MBA and having worked across multiple countries and cultures, she offers strong skills in strategic planning, financial management, and community outreach.

Passionate about fostering a safe, inclusive, and well-governed community, she is committed to supporting the LRA's mission and contributing actively to Lonehill's growth and well-being.



Charmaine Mphahlele has been a committed Lonehill resident since 2018, with her family investing in two

properties in the area. She brings over 16 years of experience in accounting, finance, and operations across both corporate and philanthropic sectors. Currently serving as Finance and Operations Director at the World Benchmarking Alliance, she oversees finance, HR, IT, and risk functions.

With a passion for community well-being and a solid track record in governance and strategic leadership, she is a valuable addition to the LRA Board.



Terry Stavrou has been a proud resident of the Lonehill community for the past 22 years, living here with

his family. Recently retired after a successful 43-year career in the banking industry, Terry brings a wealth of experience in sales, service, and relationship management. With a strong sense of civic duty and a desire to give back, Terry is eager to contribute his time, skills, and experience to the Lonehill Residents Association. His commitment to making a meaningful difference makes him a valuable addition to the board.



Jasiel Svinurai brings over 15 years of experience in technology leadership and business strategy,

having worked with companies like Dimension Data, Britehouse, and Barloworld Equipment. He is a Certified Director with a BCom Honours and Advanced Diploma in Business Analysis. As a tech CEO, he specializes in digital transformation, IT governance, and aligning technology with business goals.

Passionate about community service, he volunteers in youth coding programmes, fundraising, and clothing drives. Committed to strong governance and active board engagement, he is well-equipped to contribute meaningfully to the LRA Board.



Dustine Tobler is a dedicated Lonehill resident with a strong background in marketing and operations.

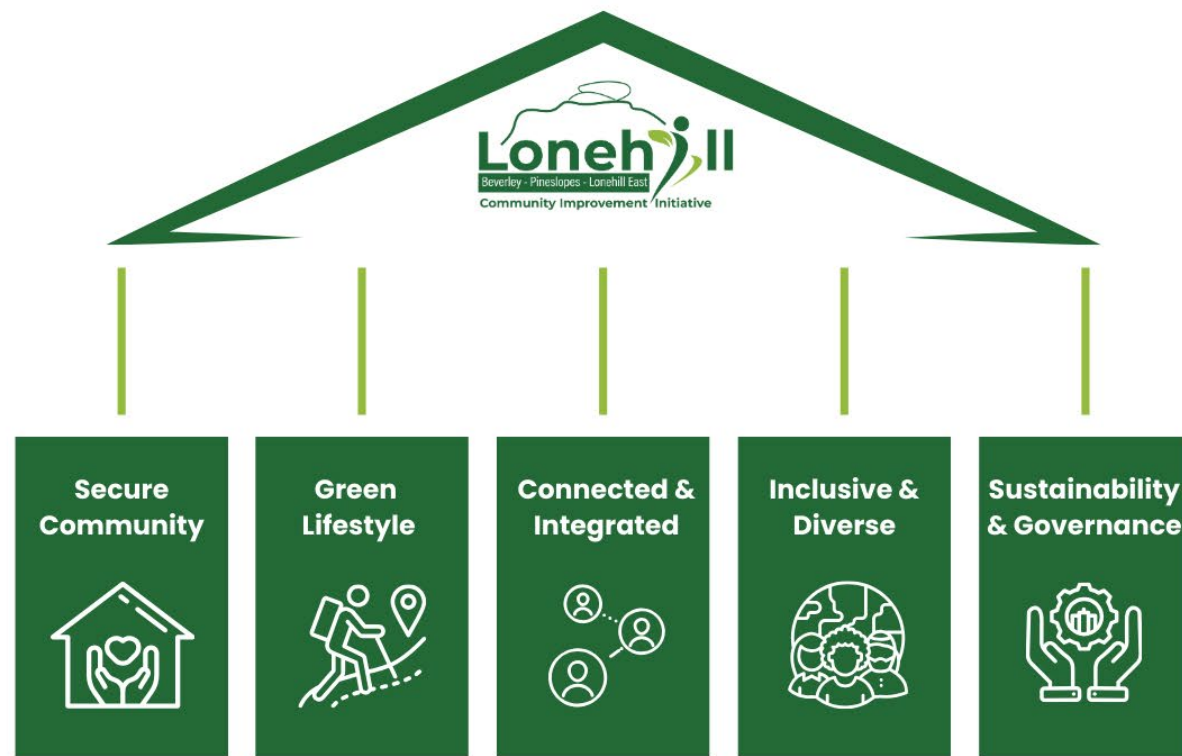
She brings a deep passion for community development and a practical understanding of the challenges the neighbourhood faces. With a collaborative spirit and a commitment to making a positive impact, she is eager to support the Association's goals through strategic input and hands-on involvement. Her focus is on giving back, ensuring resident voices are heard, and helping shape a stronger, more connected Lonehill. We look forward to working with Dustine.



*Our **Emergency Response** service continues to evolve and grow stronger each year, adapting to the changing needs of our community. -*

Anita Deyes

5 YEAR STRATEGIC ROADMAP



The LRA is currently in the process of refreshing the five-pillar strategy following community engagements in the 2024/2025 reporting period. These engagements proved fruitful and have reinforced the message that the prior five strategic pillars remain relevant even today. It is clear, however, that the demographic of our Lonehill Community has shifted, and our society continues to evolve at breakneck speed. The strategy, therefore, must adapt accordingly. Highlights in the reporting period include:

SECURE COMMUNITY

Security remains paramount to the strategy and is a primary source of revenue. The LRA continues to invest in technology, and we have successfully rolled out Phase I and Phase II of the CCTV camera project. Phase II of the project has seen the deployment of Deep Alert AI which provides event-based monitoring on the system. A downstream impact of this has been a feeling amongst our community that we have reduced visible patrols; however, this is not the case as the deeper insights gained from the tool allows us to be more effective in deploying our resources. As we progress into the current review of our Strategy, further investment into technological solutions will form part of efforts at reducing the cost of security over time. This will also see the introduction of a mobile panic alarm system that will be able to alert a Fidelity or ADT officer anywhere in South Africa. We continue to

partner with suppliers, residents and estates in finding solutions that will ensure the safety of all in our community.

Following our community engagements, the risk of criminality has increased significantly following the exponential growth of informal settlements such as Ginger Park and Clay Oven. This remains a key concern for our residents and the LRA has not stood silent in this regard. In response, a subcommittee has been setup to deal with the general decay observed over the last few years. This includes dealing with some of the visual pollution we are prone to from illegal advertisements being placed up continuously around our suburbs. It is critical that we collaborate with our surrounding communities to deal with these challenges in an open, inclusive and constructive manner.

Lonehill remains one of the safest suburbs in South Africa, and it is vital that we preserve this reputation and Lifestyle for our residents and community. It is therefore essential that all Lonehill residents get behind our operational team and contribute to this initiative.

GREEN LIFESTYLE

One of the key differentiators of Lonehill to other communities is the Green Lifestyle and open spaces we enjoy whilst not being confined and isolated as some of the larger estates surrounding Lonehill.

The Green Team, do a fantastic job daily to preserve this Lifestyle and we applaud them for their tireless efforts. The LRA continued to provide the essential services of maintaining our beautiful parks and servitudes so that Lonehillians can walk, exercise and enjoy nature in the way that we are used to. The Park Run continued regularly in the main park, with the LRA providing the upkeep and maintenance so that all could enjoy the park afterwards. The Koppie was closed for winter as usual for maintenance.

During the first quarter of 2025, Lonehill experienced unusually high rainfall which resulted in a significant increase in potholes across our community. Following numerous requests to the Johannesburg Roads Agency (JRA) which went unanswered the LRA took the decision to once again fill all the potholes in the greater Lonehill area. Thank you to all the residents who contributed to this initiative once more. In addition to road issues, multiple sewerage leaks plagued greater Lonehill, with some significant incidents persistently polluting the doggie park and the dam at the Lonehill Park. These leaks are becoming more frequent, often taking Johannesburg Water several days to resolve.

The Lonehill Dam continued to be a key priority for the team. The initiative to clear the dominant invasive weeds progressed well with the introduction of the weevil sanctuary, however, we were alerted by the Johannesburg City Parks and Zoo's about the possibility of the cholera bacteria being present in the Lonehill Dam late last October. The Department of Environmental Health was conducted for further investigations and while waiting on the test results, several sewerage overflows into the Lonehill Dam resulted in the invasive weeds flourishing and completely covering the surface of the dam. With the restriction of any physical activity to remove the weeds, further biological control measures (weevils) were introduced to suppress the growth of Kariba weeds and Parrot's Feather weeds. This resulted in a release of a further 600 snout beetles for the Kariba weeds and 500 Lysathia beetles for the Parrot's Feather weeds.

We continue to see the benefits of the solar PV system that was installed at the LRA offices. The installation has been instrumental in reducing diesel costs and has subsequently reduced our carbon footprint. As part of the forward-looking view, we aim to continue prioritising sustainable water and energy solutions and are investigating opportunities to become self-reliant as a community. It is clear that the issue of ageing infrastructure and reducing service delivery standards around us is something we will have to adapt to in our strategy going forward.

CONNECTED AND INTEGRATED

Under the General Manager's steady hand, the LRA continues to deepen its relationships with neighbouring community organisations. Concerns over service delivery and the encroaching informal settlements outside Lonehill's boundaries remain topical. Fidelity and other law enforcement agencies in the Greater Lonehill Area have identified these as being sources of criminal activity. The introduction of an LRA sub-committee (Community Matters Committee) aims to align all stakeholders to address these challenges in a manner that was always envisaged in the strategy i.e. that we remain integrated with Johannesburg at large.

The investment into a document management system is aimed at supporting our Client Relationship Management (CRM) capability. This will support the LRA in actively engaging with the broader Lonehill community to ultimately grow our membership. WhatsApp groups continue to be a primary source of disseminating information, and it provides an inclusive platform for a range of voices to be heard. We have continued our engagement with the community on Facebook and Instagram making sure that we stay connected. We also concluded the refresh of the LRA website in November and have increased our communication footprint across the digital channels.

These initiatives are growing steadily, and we have seen a positive increase in engagement with our followers on these platforms with a 31% increase on Facebook views alone. The weekly newsletter continues to provide updates regarding activities in the community as well sparking meaningful engagement on social media. For obvious reasons, the groups are very active when there are service delivery outages.

SOCIAL MEDIA AND COMMUNICATION CHANNELS	REACHING
Lonehill Facebook Page	13 097 followers 67 Post engagements 66 New followers 113 Link clicks 47k top post Dam Update 35% male and 65% female
Lonehill Community WhatsApp Groups Chat, marketing, Beverley, LUE	2 623 participants
Lonehill Security WhatsApp Group	980 participants
Lonehill weekly e-newsletter	3001
Lonehill Community SMS Group (new)	2 772 – non active
Instagram	594 followers
X	73 Followers

INCLUSIVE AND DIVERSE

2025 is focused on having a Make A Difference (MAD) year for the LRA. The team are actively working on objectives, marketing campaigns, and awareness campaigns. 2025 marks the celebration of 25 years of the re-registration of the Lonehill Ratepayers Association to a Residents Association and the Community Improvement Initiative. There is a lot to be proud of and celebrate as a community. The campaign aims to have the community go MAD with us and encourage them to do something to Make A Difference in our community.

The LRA continued with the tradition of having the Domestic Forum Security information mornings and plan on maintaining this throughout the year. This event was well supported by SAPS and Sector 4 CPF, however, turnover at the previous event was low. We urge employers and residents to support this initiative.

The LRA's Board is proudly representative, and the diversity of views that our range of life and professional experience offers has brought richness and depth to the Board's deliberations.

Our marketing events bring the community together and allow our diversity to find expression. Carols in the Park, The Kids Camp-Out, Otter Family Fun Run, The Lonehill Mile and Fun Day and the Lonehill Trick or Treat have been massive successes, and we thank our sponsors for their unyielding support year after year.

SUSTAINABILITY AND GOVERNANCE

The Board places a strong emphasis on the organisation's financial sustainability and integrity. As a result, the team is always actively engaged in developing new products and services that will allow the LRA to diversify its revenue stream and reduce its risk profile. We continue to see an increase in sales and revenue since introducing the Bundle for Fire First Responder Services contracts and fire extinguishers. We are also looking at introducing Fidelity's Panic Button system and low-cost alarm which is currently in testing phase with our General Manager. Fit for purpose, integrated systems underpin the sustainability of a membership-based organisation, and the LRA is hard at work to identify and put into place integrated back-office systems which will provide the organisation with business intelligence and a more streamlined member experience.

The Board has found itself in a challenging position following the resignation of L. Dyer and untimely passing of M. Mzaidume. New directors were appointed within the reporting period; however, these appointments have not been sustained, thereby, leaving two directors. Additional measures were also

introduced to strengthen the recruitment process and ensure sufficient screening checks are performed to protect the reputation of the LRA. Following a successful interview process, I am happy to announce the appointment of 5 new directors for the 2024/2025 period. The review of the 5-year strategic plan is currently underway with an update to be provided to the community once finalised.

*Our roles, together with that of this Association, is to **build on the strong foundation laid before us** – ensuring Lonehill continues to be a safe, vibrant, and inclusive community for all residents.*

— Gavin Govender



SECURITY OVERVIEW

PREPARED BY **KEITH RAMPTON** (GENERAL MANAGER)

This report covers the period under review from **1 April 2024 to 31 March 2025**

The levels of crime for the period under question have been lower than in previous years. We attribute this to our high visibility policing strategy and the increasing use of technology. The now expanded Closed Circuit Tele Vision system (CCTV) enhanced with license plate recognition and Deep Alert Artificial Intelligence has enabled our security team to be much more pro-active in heading off potential threats to our community.

We are averaging three incidents a month except for October and November when the traditional pre-holiday increase happens. This is a trend we see every year and plan for it accordingly through enhanced vigilance and increased patrols.

Our two main criminal activities are directed at house breaking and vehicle theft. Our records show that Toyota and VW vehicles are the main targets, usually at shopping malls where late night entertainment venues draw patrons from outside of the area.

The increase in the settlements on Main Road at the Clay Oven has certainly seen an increase in house breaking and petty theft. It is important for residents to ensure their own perimeter security is maintained in good working order.

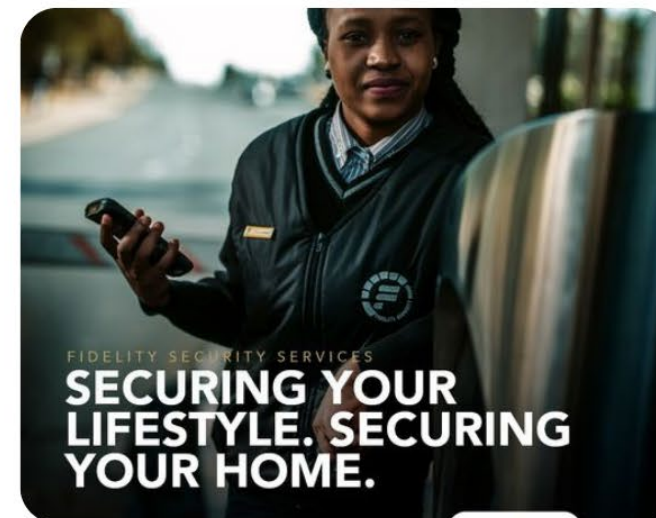
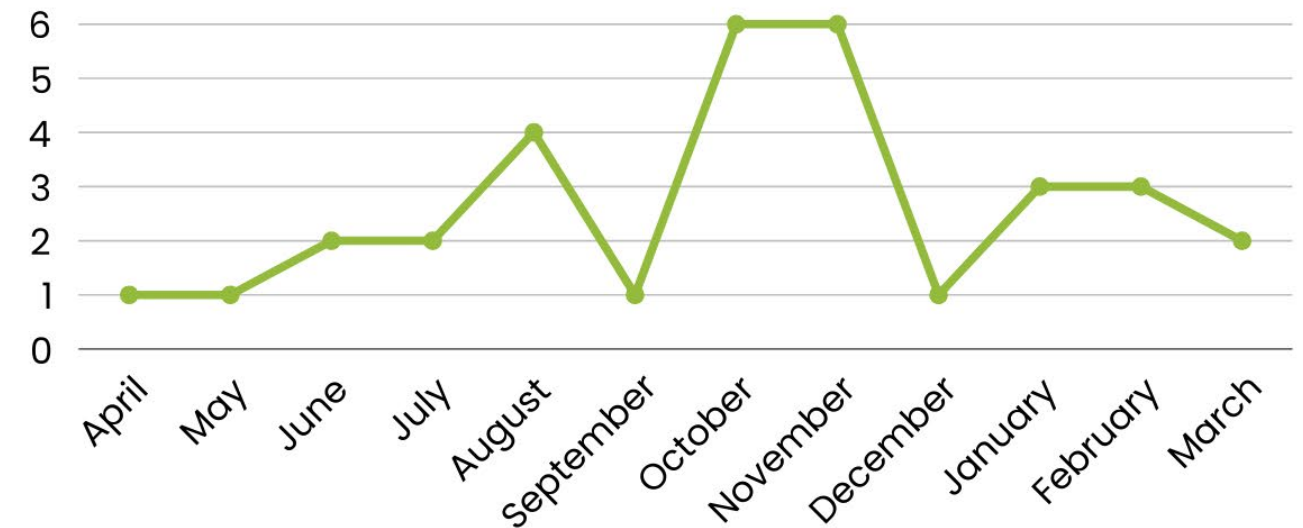


We have managed to maintain an audited average response time of 3.6 minutes throughout the period. The Lonehill Fidelity branch is wholly sponsored by the LRA via donations from residents and complexes to our Lonehill Community Improvement Initiative (LCII). Without this support we would not have the safety on our streets and the degree of response we currently enjoy.

Security is the main priority of the LRA. It is why we were established 25 years ago. We will continue to leverage increasingly capable technological solutions to protect our residents.



Crime Incidents 2024/2025



EMERGENCY RESPONSE OVERVIEW

PREPARED BY **ANITA DEYES** (EMS MANAGER)

This report covers the period under review from **1 April 2024 to 31 March 2025**

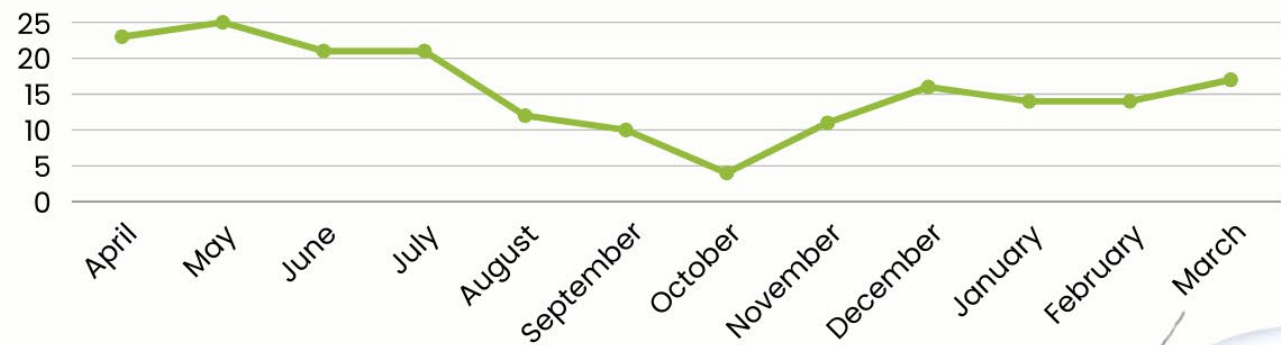
We are delighted to present our Emergency Medical Response (EMR) annual report for the period under review. This year marks our 14th year of continuous service to the Lonehill community, and we remain proud of the consistent, life-saving emergency medical care we provide. Throughout this period, our team successfully responded to 91 emergency medical calls, each representing a moment where our expertise made a meaningful difference in someone's life.

Our Emergency Response service continues to evolve and grow stronger each year, adapting to the changing needs of our community while maintaining the high standards of care that have become our hallmark. We continuously invest in advancing our capabilities through strategic improvements in fleet management, enhanced staff training programs, and regular equipment updates to ensure we remain at the forefront of emergency medical care delivery.

CALL VOLUME ANALYSIS

Our emergency medical response statistics for the 2024-2025 period demonstrate consistent service delivery across all months, with notable seasonal patterns that align with our community's lifestyle and activity cycles.

EMR CALL OUTS 2024/2025



RESPONSE TIME

Our average response time of 7.58 minutes to medical emergencies within the community remains exceptionally good and continues to exceed industry standards.

FLEET UPGRADES

During the 2024-2025 period, SLA invested in new emergency response vehicles equipped with the latest medical technology and enhanced mobility features. These vehicle upgrades ensure better patient care during transport and improve our operational efficiency across all standoff points within Lonehill.

Our equipment undergoes regular calibration and maintenance to ensure optimal performance during emergency situations. We have also reviewed and updated our medical protocols to align with the latest emergency medical guidelines and to take full advantage of our enhanced staffing qualifications.

We extend our gratitude to the dedicated EMS team, whose professionalism and commitment ensure our community receives the highest standard of emergency medical care. We also thank our community members for their continued trust and support of the EMR service.



ENVIRONMENT OVERVIEW

PREPARED BY **KEITH RAMPTON** (GENERAL MANAGER)
AND ASSISTED BY **NADEEM ABRAHAMS** (ENVIRONMENT MANAGER)

This report covers the period under review from **1 April 2024 to 31 March 2025**

The biggest environmental issue during the period in review was just as the dam was completely clear of the dominant invasive weeds except for those we intentionally trapped in our seasonal weevil sanctuary, we were warned by the Johannesburg City Parks and Zoo's team about the dam water posing a significant health hazard to our team working on the dam, and to residents and park visitors alike due to the then water test results of the Lonehill Dam water and the constant sewerage inflow into the dam.

We contacted the Department of Environmental Health for further investigations and requested official statements from both city entities i.e., Johannesburg City Parks and Zoos and The Department of Environmental Health so that we could inform the community timeously of the potential health hazard.

We were then advised by both city entities to keep clear of the dam water including the inflow and outflow streams until further notice and additional extensive water tests were done by the Department of Environmental Health.

Johannesburg City Parks and Zoos provided us with notices which were placed around the dam advising residents and park visitors to keep clear of the water. While waiting on the water test results, there were some huge sewerage overflows coming from a system failure in the Eskom servitude upstream from the dam. This flowed all along the stormwater canal directly into the Lonehill Dam causing the invasive weeds to flourish and completely cover the surface of the dam due to the influx of undesirable nutrients from the sewerage inflow.

With the restriction of any physical activity to remove the weeds we decided to increase our biological control measures (weevils) to suppress the growth of Kariba weeds and Parrot's Feather weeds as we released more snout beetles for the Kariba weeds and more Lysathia beetles for the Parrot's Feather weeds which was sponsored by the Centre for Biological Control.

Multiple sewerage leaks continued to plague the greater Lonehill area, with some significant incidents persistently polluting the stormwater canal upstream of the dam and the dam itself at the Lonehill Park.

“The **Green Team** do a fantastic job daily to preserve this Lifestyle and we applaud them for their tireless efforts. —
Gavin Govender”



These leaks were a weekly occurrence, often taking Johannesburg Water several days to resolve. Whilst awaiting clearance from the Department of Environmental Health and Johannesburg City Parks and Zoos to resume manual weed removal activities at the dam in the Lonehill Park, the LRA devised many strategies to simplify the manual removal of Kariba weeds. One idea stood out due to its practicality and the LRA decided to invest in a winch to be fitted to the LRA bakkie to enable the environment team to pull larger, fuller loads of weeds from the dam.

We were able to focus on the removal of alien invasive plant species throughout the area particularly focusing on Bug weed, Syringa saplings and Lantana. In line with the LRA's Make a Difference (MAD) campaign for 2025, a major invasive species removal exercise was undertaken in the Koppie. This effort, together with the assistance of extra labour sponsored by residents bordering the Koppie, focused on the Detura Ferox plant, also known as Large Thorn Apple.



COMMUNITY MATTERS COMMITTEE (CMC) OVERVIEW

PREPARED BY **KIM KULLMAN** (CMC CHAIR)

This report covers the period under review from **1 April 2024 to 31 March 2025**

The CMC is a functioning sub-committee of the Board of the LRA which was finalised in November 2025. It is mandated to address general matters of urban decay and municipal by-law enforcement. The committee is empowered to liaise with like-minded structures surrounding the Lonehill area and it runs in parallel to the work of the executive. One LRA Director must sit on the committee, and all actionable decisions are referred to the Board. The CMC is encouraged to have a wide range of members. The make-up of the CMC is;

- Kim Kullmann, Independent (Chair)
- Nonto Sibisi, Independent
- Shelley Miller, LRA
- Malcolm Larsen, LRA

The committee met five times during the reporting period. Robust and fruitful discussions focused on the general non-enforcement of by-laws, the status of the two informal settlements Clay Oven and Ginger Park (the CMC is in contact with the owner of Ginger Park in the UK), illegal advertising and street vendors.

One of our accomplishments over this period is the formation of a Leeuwkop Prison group, which has members from the Kyalami Residents Association, Sector 4 Midrand CPF Chairman, Paulshof Residents Association, Sunninghill Residents Association, BBQ Downs Residents Association, Land Rover, Kyalami Caste, and numerous private security companies, along with the senior Prison people. This group has proven effective in ensuring we are all updated in real time, to respond efficiently. The Prison has allowed the private security companies to patrol within the inside borders.

We also met with senior stakeholders at Eskom.

We started a petition in February 2024, with regards to ClayOven and GingerPark, and there are over 9300 signatures. This petition has been handed over to the petitions committee.

In terms of addressing private properties and getting the owners to clean up their land, we have been successful with one landowner.

We have also been active with certain Government departments, such as the Director of Environmental Health. We attended a meeting in September last year, and it was disappointing that action points were agreed upon but were not actioned by these stakeholders. Despite this we continue to keep those communication channels open.

We engaged with St Peter's school, as both squatter camps are affecting them from a perspective of losing scholars, as parents do not want to travel that route.

Note: Post the reporting period, Board members Terry Stavrou and Jasiel Svinurai have joined the CMC since the passing of Mmatu Mzaidume. Two other independent members have also joined.

“One of the greatest benefits our residents receive is entrenched in the fact that the majority of our LRA staff are also concerned residents of Lonehill. – Gavin Govender”



GOVERNANCE OVERVIEW

PREPARED BY **MALCOLM LARSEN** (COMPANY SECRETARY)



This report covers the period under review from **1 April 2024 to 31 March 2025**

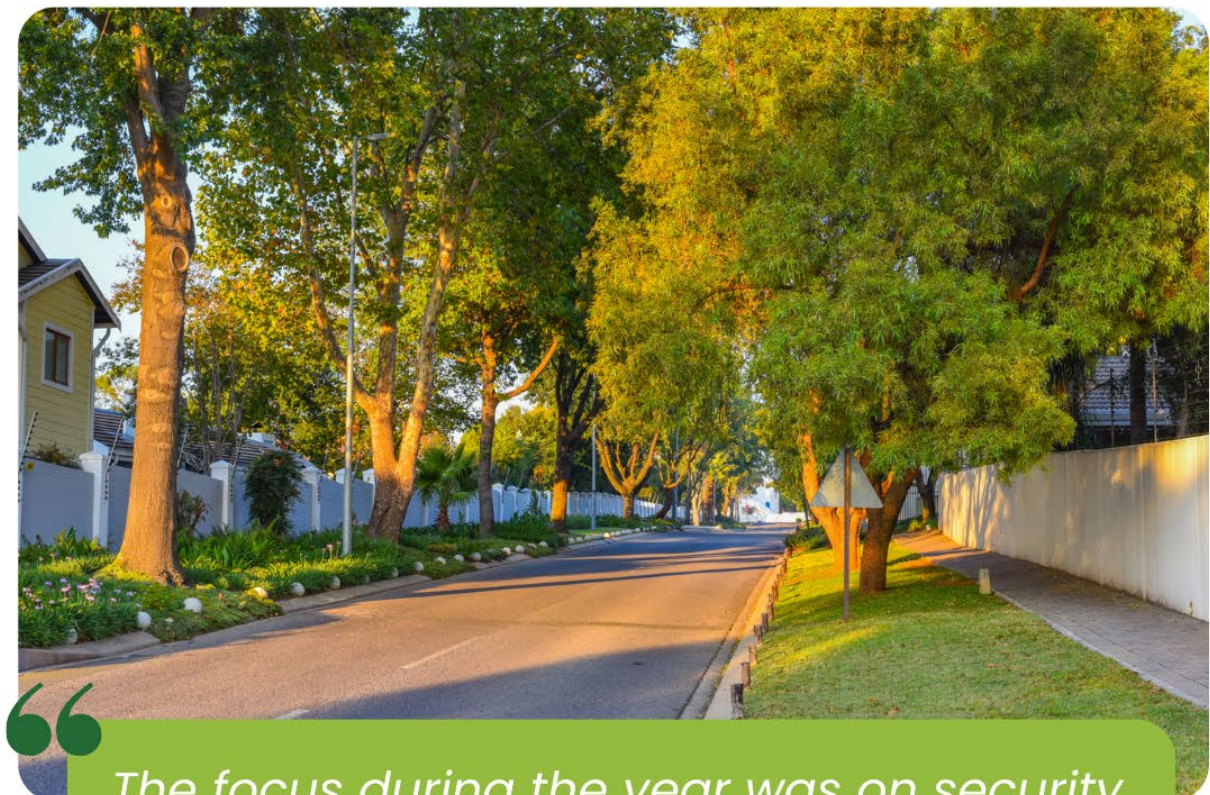
This financial year was a tumultuous one for the LRA Board, with a high attrition rate amongst the Board members. The previous Chair Thomas McMinn had emigrated to Australia and Mmatu Mzaidume was elected Chair in his place. The focus during the year was on security, the informal settlements and the renewal of the 5-year strategy. The May 2024 Board meeting was attended by Mmatu Mzaidume, Linsey Dyer and Gavin Govender. Prior to the next Board meeting Manglin Pillay, Jenine de Wet and Ian France were appointed as Directors by the members. The September 2024 meeting was attended by Mmatu, Ian, Jenine and Manglin (in part). Ian France resigned shortly after being appointed. The November 2024 meeting was attended by Mmatu, Linsey, Gavin, Jenine and Manglin. Long standing and well-respected Board member Linsey resigned in February 2025 for personal reasons. The February 2025 meeting was attended by Mmatu and Gavin. At the end of the financial year Jenine de Wet resigned as a Director. In March 2025 the LRA was shocked to learn of the untimely passing of Mmatu.

Note: Due to the unusually high turnover of Directors post this reporting period, five new Directors have been appointed in their stead.

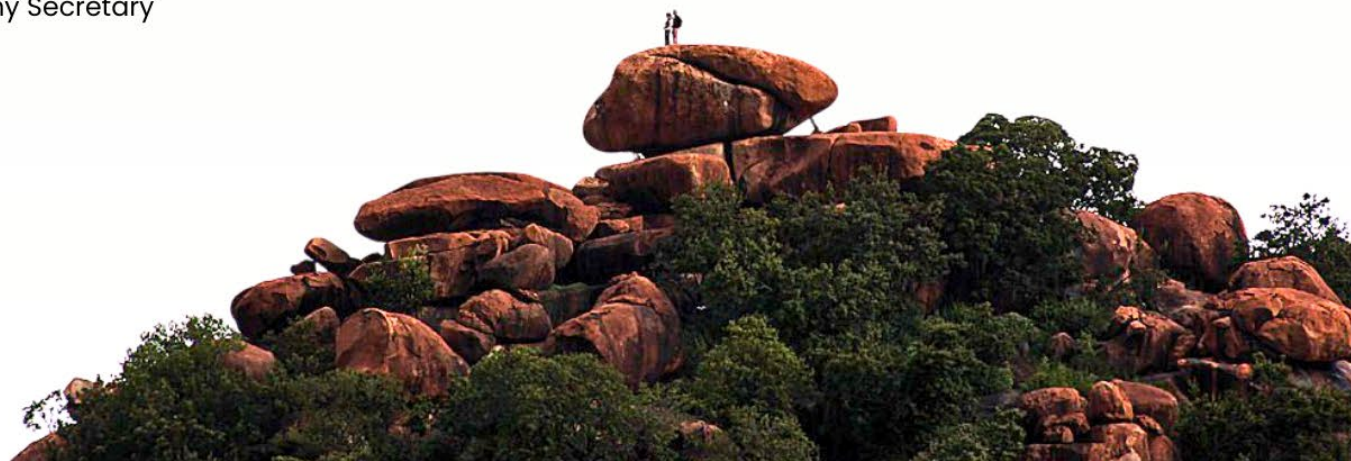
COMPANY SECRETARY STATEMENT

In terms of Section 88 of the Companies Act, the Company Secretary is required to certify in the Company's annual financial statements whether the company has filed the required returns and notices in terms of the Act and whether all such returns and notices appear to be true, correct and up to date. I confirm that as at 25 August 2025 all returns have been filed and are up to date, and that to the best of my knowledge they appear to be true and correct.

Malcolm Larsen B.Sc. (Q.S.) F. Inst. D.
Company Secretary



The focus during the year was on security, the informal settlements and the renewal of the 5-year strategy. –
Malcolm Larsen



GENERAL MANAGER OVERVIEW

PREPARED BY **KEITH RAMPTON** (GENERAL MANAGER)



This report covers the period under review from **1 April 2024 to 31 March 2025**

The test of a system or installation can only be fully understood when disaster strikes. And strike it did. Towards the end of February we had a direct lightning strike on our building just after 6pm. The building went dark and everything stopped. We immediately implemented back up procedures. Fidelity transferred alarm monitoring to their main call centre in Helderkrui. Back up communication links were enabled, whilst we undertook an urgent damage assessment. We were back online very quickly with response to alarms taking priority. Our IT support company Streamtech were called out to assist. The damage was extensive with our internal network experiencing the most damage. Thanks to our support contract we had loan equipment installed and running that same evening and normal service was restored before we all left the building just after midnight. The damage incurred amounted to R157 000.00. Thankfully, insurance covered the entire event. We have subsequently installed enhanced surge protection on all our vital links.

The understanding of this possible disaster was the benefit of teamwork. Everyone pulled together to get the LRA up and running to maintain our services to residents and clients. This same teamwork runs through the entire operational staff compliment. We all meet every Monday morning to share our challenges and discuss how we can all help each other for the betterment of the association. This has become a very beneficial process for all team members.

Our association, with the Fidelity Service Group, brought us access to The Lonehill Fire First Responder Service which was launched in November 2023. This service offers a dedicated team including a fire chief, fully trained firefighters on standby 24-7, as well as rapid intervention vehicles and fire engines. We continue to see growth in the sign up of Fire First Responder Services contracts and at the end of March 2025 had a total of 490 signed up fire contracts. We had only one fire in the period under review however the response was excellent.

An initiative launched by the Organisation Undoing Tax Abuse (OUTA) called JoburgCAN (Citizens Active Network) approached us for support. JoburgCAN exists to organise and empower a network of community associations and businesses, to ensure the responsible collection and use of rates and tax revenues, along with good service delivery by the city structures.

Having experienced severe service delivery issues within our area we have embraced this initiative and attended the following events.

JoburgCAN events:

6 March 2024

Networking session and JoburgCAN affiliates meeting at Crawford College Lonehill.

Updates and project brainstorm for projects and partnerships especially on development planning interventions to promote better shared interventions on bylaw and scheme reviews.

4 September 2024

Affiliate Network session Parkview Golf Course.

Share financials and plans for JoburgCAN after a year of the initiative running

26 February 2025

Region E Town Hall Meeting Rivonia Community Centre.

Connect neighbouring RA's to try build a chapter of networked RA's to work on shared issues.

The JoburgCAN initiative has provided a forum for us to engage with other Resident Associations to discuss common issues of poor service delivery. JoburgCAN acts as a channel to give us direct access to city officials to bring a quicker resolution to outstanding issues.

“*This same teamwork runs through the entire operational staff compliment. **We all meet every Monday morning to share our challenges and discuss how we can all help each other for the betterment of the association.** —*
Keith Rampton

WARD COUNCILLOR OVERVIEW



WARD 93 UPDATE – This report covers the period under review from **1 April 2024 to 31 March 2025**

PREPARED BY COUNCILLOR **VINO REDDY**

I'd like to extend my warmest greetings to the residents of Lonehill/East and Pineslopes and to the directors, management team, and staff of the LRA.

I would like to take this opportunity to thank you for your ongoing support over the past year and laud the LRA for their commitment to maintaining and continuously enhancing and uplifting this beautiful suburb.

The past year has not been without its service delivery challenges, for which I commend you for coping with adversity, with much patience and understanding.

The poor financial position of the CoJ has seen budget cutbacks severely curtailing the service delivery activities of two primary entities, namely Joburg Water & Joburg Roads Agency (JRA). Overspending, leading to a lack of budget, by these entities also contributed immensely to their poor on-the-ground performance, leading to poor road conditions owing to the large number of reinstatements, potholes, and traffic lights that were left unattended.

This period also saw an attempt at leveraging resources to aid efficiency, with Joburg Water awarding the reinstatement contract to JRA, and GPDRT doing a U-turn and awarding the repairs and maintenance contract of all traffic lights under their jurisdiction to JRA. This is after they failed abysmally to adequately perform the R&M function, leaving most residents extremely frustrated as their commutes took unnecessarily longer owing to traffic intersections not working.

GPDRT will continue to authorise traffic light repairs according to priority and budgetary constraints. Both JRA and GPDRT are dependent on Eskom for power supply and repairs to Eskom-related issues.

Tampering with traffic lights for gain continues to be an issue, and I urge residents to stop tipping as a measure of dissuading this illegal practice.

There has been little movement on the resolution to both informal settlements with the Ginger Farm matter in court, and the city remains very quiet on the relocation of Clay Oven. Both relocations are highly dependent on the procurement of land and provision of services thereof and are stymied by the lack of resources or lack of will by the city.

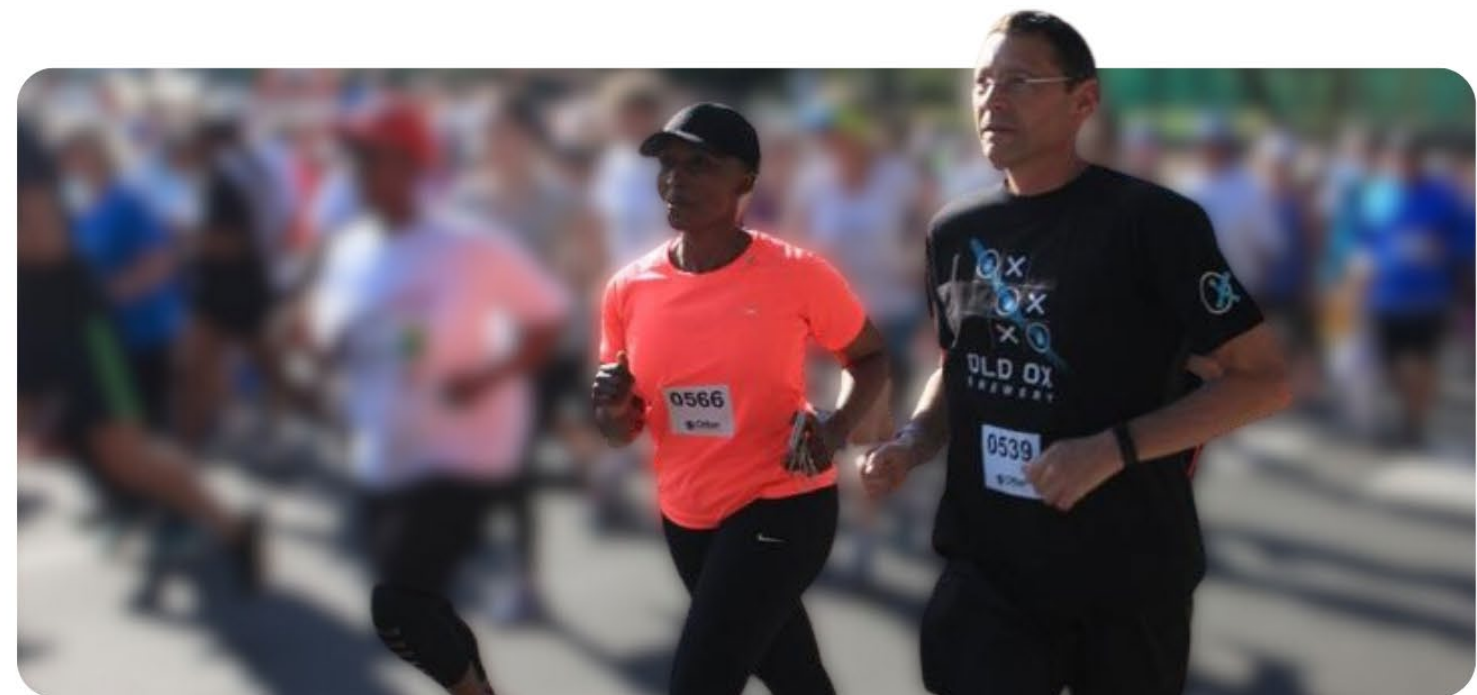
I will continue to push for information and a positive outcome on both issues.

We must remember that Clay Oven is an occupation of provincial land, and Ginger Farm is an invasion of private property. They are both therefore viewed and treated differently by the city, with different resolution outcomes.

There has been a considerable increase in the number of informal traders, and we have had numerous operations coordinated by the region with JMPD to help ensure informal trading bylaws were adhered to, as all vendors, excluding the small ones, are required to be registered. The bylaws are currently being revised and updated. In the interim, we will continue to push to clean up our area. I will continue to push for greater interventions by the city in a bid to clean up the Pineslopes area of informal traders, job seekers, illegal parking, and illegal advertisements.

It has been a privilege to serve the greater community of Lone Hill/Pineslopes, and whilst I realise that outcomes are not always what we anticipate, I will continue to strive for success in all matters and issues that we are faced with.

Together, we work better.



WARD 94 UPDATE

PREPARED BY COUNCILLOR **DAVID FOLEY**

This report covers the period under review from **1 April 2024 to 31 March 2025**

The past year has flown by, and while challenges remain, there have also been many exciting developments and successes in our community.

TRAFFIC & ROADS

One of the greatest challenges for Beverley and Lonehill residents continues to be entering and exiting the “bubble” onto Winnie Mandela Drive, where non-functioning traffic signals, long grass, potholes, litter, hawkers and poor lighting create daily frustrations.

In early 2024, I co-founded the Fourways Improvement District (FID), which has already brought about important changes:

ADOPT AND PROTECT A ROBOT INITIATIVE

Following engagement with the Gauteng Department of Roads and Transport (GPDRT) and Johannesburg Roads Agency (JRA), the initiative was launched to keep key intersections functional. When the Mulbarton/Winnie Mandela signals failed, traffic backed up across Lonehill Boulevard and Mulbarton Road. Businesses were also impacted.

Through support from Fourways Mall, Steyn City, Montecasino and a few others, additional cabling was installed, ensuring that traffic lights remain operational even during Eskom power cuts.

TRAFFIC SIGNALS RETURNED TO JRA

After my lengthy negotiations with the City of Johannesburg’s MMC for Transport, traffic signals previously managed by GPDRT (since February 2022) were handed back to JRA earlier this year. This was a significant achievement, as GPDRT lacked both resources and budget to maintain them effectively.

FUTURE OF SUBURBAN MANAGEMENT

The FID continues to show how collective approaches can improve safety and service delivery, with multiple security companies already patrolling suburbs and pushing crime out of the area. Residents are encouraged to follow updates and get involved via the Fourways Improvement District Facebook page.



POTHOLES

Unfortunately, there remains a backlog of pothole repairs, with some reported issues outstanding for more than nine months. JRA is expected to address these once the Mayoral and MMC citywide projects are complete. In the interim, residents are encouraged to place sand in dangerous potholes near their homes for safety, not cement, bricks or any other items. Please note it is against JRA policies to fill potholes privately without authorisation.

WATER, ELECTRICITY & INFRASTRUCTURE

OUTAGES

Several water and electrical outages occurred this past year. These were generally well managed on my social groups, with constant communication to residents during repair processes, which was well received.

SOLAR HIGH-MAST LIGHTS

New solar masts were installed in March 2025 at Winnie Mandela Drive intersections of Mulbarton and Robert Bruce Roads, greatly improving safety during outages. One mast at Broadacres Drive remains outstanding. This was through my City Power light spotting tour through my ward which I do twice a year with the team.

SEWAGE LEAKS AND WATER BURSTS

Small sewage leaks into Lonehill green areas occurred in February 2025 but were attended to. Residents are reminded to log calls for any water and sewage leaks using the new Johannesburg Water online link for urgent attention: https://customer.forcelink.net/joburg_water/login.

ENVIRONMENT & PARKS

LONEHILL DAM

The ongoing Kariba Weed problem prompted a request to City Parks in November 2024 for industrial equipment. Although initial attempts with small crews failed, larger machinery arrived in March 2025 and cleared the majority of the weed within weeks. Unfortunately, a new invasive species (Red Fern) now requires attention.



BEVERLEY PARK TREES

In September 2024, during Arbor Month, residents joined together to plant trees in Beverley Park as part of my arrangement with City Parks and Zoo. Many young residents participated, and the trees have thrived thanks to good rainfall since December.

COMMUNITY FACILITIES & LIFESTYLE

LEAPING FROG SHOPPING CENTRE

November 2024 marked the much-anticipated reopening of the Leaping Frog Centre on Mulbarton Road. The new centre provides a range of restaurants and retail options just minutes from home.

RECYCLING

With Johannesburg running out of landfill space, recycling has never been more important. Please continue to place recyclables in the clear Pikitup bags provided for Monday collection and encourage neighbours to do the same.

PET RESPONSIBILITY

Residents are reminded that dogs must be kept on leads in public areas and that cleaning up after pets is a bylaw requirement. Park rangers will be increasing patrols to address this issue, so our green areas remain pleasant for all.

CLOSING REMARKS

This year has shown what is possible when residents, businesses, and city departments work together. From improving traffic flow to opening new community facilities, progress is being made — though challenges like service delivery delays, invasive weeds, litter, hawkers and infrastructure maintenance which remain ongoing priorities.

As we move forward, let us each take responsibility in small ways — whether by recycling, reporting service issues, or being considerate in shared spaces. Together, we can build a safer, greener, and stronger Ward 94.

“On behalf of the Board, I would like to express my **gratitude to all our LRA staff for their ongoing commitment** and unwavering support this past year. Thank you to all our **residents and members who continue to entrust the LRA with serving their security and social needs.** – **Gavin Govender**”

2025

GET IN TOUCH

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Website: lonehillresidents.co.za